



## **ROAD HAZARD PROTECTION FOR 6 MONTHS TERMS & CONDITIONS**

### **Definition of Road Hazard Damage**

Damage that is beyond repair caused by a puncture, cut, bruise or impact break during the course of normal driving on a maintained road, an example of which is a tire failure due to nails, broken glass, or potholes.

### **Road Hazard Protection Eligibility**

1. End-users who are the original purchasers or authorized agent of original purchasers of Worry Free Assurance (WFA) eligible Goodyear passenger and SUV tires bearing the Goodyear manufacturing identification number. This protection program is not transferable to anyone who might purchase the end-user's vehicle.
2. The original copy of the receipt and the WFA registered card must be presented along with the damaged tire.
3. Eligible tires that are within 6 months old from the date of purchase are within the Road Hazard Protection, based on date of invoice.
4. Tires have been used only on the vehicle where they were originally mounted.

### **Limitations of Damaged Tires Subject to Road Hazard Protection**

1. If the tire suffered road hazard damage during the first 10% of its original tread depth (between 90% to 100% remaining of tread depth) and during 90 days from the date of purchase.
2. Goodyear will replace it with a new tire of the same size and design without cost or give full credit towards the purchase of the same tire.
3. If the road hazard damage occurred to the tire when its remaining tread is less than 90% but not less than 40% of its original tread depth, Goodyear will provide credit against the purchase of a new Goodyear tire of the same size and design. The credit value will be based on the remaining tread depth of the damaged tire.
4. If tire submitted for Road Hazard Protection has remaining tread that is less than 40% of original tread depth, the tire will not be qualified for Road Hazard Protection.
5. The following tires are not covered under this policy:
  - a. Tires used on wrong type of vehicles (misapplication)
  - b. Tires with uneven wear caused by mechanical problem of vehicle
  - c. Tires used on vehicles for commercial purpose or public utility, including but not limited to taxi and car rental services

### **How to Make a Road Hazard Protection Request**

1. In order to get a replacement tire or credit from this Road Hazard Protection, the customer should submit the tire having a road hazard damage to any Goodyear Autocare outlet and present the damaged tire, WFA registered card, customer's Driver's License or valid ID, and copy of the vehicle registration.
2. No claim will be recognized unless the damaged tire and all stated documents are presented.
3. A Goodyear Certified Tire Adjuster will inspect the tire if qualified as suffering from road hazard damage and will measure the remaining tread depth. Customer will be credited the amount



corresponding to the tread depth remaining, based on the Road Hazard Compensation Chart, provided the Limitations on the Road Hazard Protection are met. No cash refund will be entertained.

4. The amount computed based on the remaining tread depth is net amount and VAT included. The amount can only be used as a discount for a purchase of a new Goodyear tire of the same size and design.
5. If damaged tire is repairable, Goodyear Autocare outlet will repair said tire for free, and tire will not be considered for credit towards a purchase of a new tire. A repairable damage means a puncture on the tread area of the tire caused by an object such as nail, a screw or any sharp object, which in the Certified Tire Adjuster's evaluation can be repaired without adversely affecting the performance of the tire. Goodyear will shoulder the cost of repair.
6. All tire related services in installing the new tire will be charged to the customer.
7. The damaged tire after the adjustment becomes the property of Goodyear Philippines. The normal procedures in recording and handling of tire adjustment will be applied.
8. Tire damage analysis and assigned compensation amount determined by Goodyear will be final.
9. Goodyear Philippines, Inc. reserves the right to cancel, change, or adjust the whole or partial contents of this Road Hazard Protection policy without prior notice.